

Our Solutions



IT-Management

Our focus areas:

- Compliance & Governance (NIS-2, MaRisk, BAIT, VAIT, DORA, EBA, etc.)
- Outsourcing Management
- IT Process Design & Implementation (ITIL, CoBit)
- Business Continuity Management
- Project Management (PMO), IT Strategy & Quality Management
- Lean Agile Project Management (SAFe, Kanban, etc.)

Infrastructure

Our focus areas:

- GAP analyses & redesign in system and network engineering, including ISMS (BSI/ISO IEC 27001), BSI Basic Protection, NIS-2, DORA, BAIT, VAIT
- GDPR compliance
- IT-Security/Cybersecurity (Firewall, SIEM)
- Vulnerability Management
- Cloud Computing/Integration
- Mobile Device Management

Sourcing

Our models:

- Consultants or Freelancer
- Placement based on package price/team provision
- Employee leasing

We deliver.



IT-Management



| Service Support | | | Service Delivery | | |
|--------------------------|---------------------|--------------------|--------------------------|-------------------------|-----------------------|
| Service Desk | Incident Management | Problem Management | Service Level Management | Financial Management | Continuity Management |
| Configuration Management | Change-Management | Release Management | | Availability Management | Capacity Management |

| Regular Business | | Technical Management | | Information Management | | Management Functions | |
|--------------------------------|------------------|----------------------|--------------------------------|----------------------------|--------------------------|-------------------------------------|-----------------------|
| Data Archiving | | Disaster Recovery | | | | | Escalation Management |
| Operating | Security | Application Support | Capacity & Performance Planing | Reporting | | Quality Management | Concept Review |
| Installation & Upgrade Service | Monitoring | Testlab | Database Management | License & Asset Management | Service Level Management | Release Management | Change-Management |
| User Helpdesk | Backup & Restore | System Management | Network Management | Document Management | Accounting | Personal & Organisation Development | IT-Management |

We deliver.



Infrastructure



The term "Infrastructure" encompasses both traditional on-premise data centers with servers, routers, and firewalls, as well as modern cloud solutions.

We are happy to support you with all topics related to architecture, engineering, compliance, provider, and process management:

- Do you need comprehensive analytical consulting regarding your infrastructures or support with design or migration scenarios?
- Are you facing the challenge of outsourcing services, or is the current implementation not meeting your expectations?
- Are the existing processes not adequately reflecting your requirements?
- Do you have concerns about the uninterrupted access, performance, and scalability of your infrastructures?

We deliver.



Sourcing



Contract Models

- Employed consultants, freelancers on a time & material basis
- Agile teams with project coach, product owner, developer, and other team members under guaranteed Service Level Agreements (SLA)
- Placement in employee leasing

IT- Management & Infrastructure

- Project Leader / Manager
- ISMS Consultant
- System Engineer / Network Engineer
- Data Center Architect / Engineer
- Cloud Architect / Consultant
- Process Designer
- DevOps Engineer
- Administrator, Support (1st, 2nd, 3rd level)
- Test Management, Tester
- SAP (HANA, FI/CO, BW, CO, SD, MM, QM, ABAP, etc.)
- and more

Development

- Front-end, Back-end, Full-stack Developer (DevOps, Java, PHP, Python, .NET, C#, C++, Swift, Go, Angular, Spring, Kafka, etc.)
- SQL, PL/SQL Database Developer
- SAP ABAP Development
- and more

We deliver.



IT-Risk Management & Governance



Regulation leads to profound changes. Our goal is to prepare your IT for the regulatory challenges arising from the following legislative requirements:

MaRisk, BAIT, VAIT, EBA Guidelines, DORA, and others.

In the area of the Digital Operational Resilience Act, or DORA for short, we offer you the following consulting services:

- Analysis and improvement of network resilience against cyberattacks
- Analysis and enhancement of IT security incident management: Integration into overall processes, reporting channels, central contacts for authorities, and dissemination of information to a central location, etc.
- Analysis and improvement of provider management regarding infrastructure resilience against potential damage that could be caused by third parties. This includes contract reviews, reporting/monitoring requirements, and the creation and review of the outsourcing register.

We deliver.



IT-Infrastructure Security



In an era of increasing cyber threats and digital attacks, it is essential for companies to protect their IT infrastructures with robust security measures. With the introduction of the NIS-2 Directive (Network and Information Security Directive) by the European Union, companies are being urged to secure their networks and information systems more effectively and to confront the challenges of cybersecurity.

In the area of **NIS-2**, we offer you the following consulting services:

- Consultation and Compliance Support: We help you understand and implement the requirements of NIS-2 to ensure that your company complies with legal regulations.
- Security Solutions: We provide advanced security solutions tailored to the specific needs of your business. From network security to incident response, we offer everything you need to defend against cyberattacks.
- Training and Awareness Programs: We offer training for your staff to raise awareness of cybersecurity and ensure that all employees understand best practices for handling sensitive data.

We deliver.

